The primary goal of TAPS Railway Solutions Sp. z o.o. is to meet our customers' expectations regarding the high quality, functionality, and safety of the products and services we offer, while respecting the natural environment.

We are committed to manufacturing our products under safe and controlled conditions and in accordance with occupational health and safety regulations, while maintaining appropriate oversight and taking measures to reduce emissions into the environment. We guarantee that our production processes comply with the requirements of relevant safety standards and environmental regulations. We ensure that our products meet legal and regulatory requirements as well as our customers' expectations, with particular emphasis on ensuring the required level of user safety throughout the products' service life. At the same time, we apply the principles of equal opportunities and non-discrimination by enabling everyone - regardless of gender, age, disability, race, ethnic origin, religion, belief, or sexual orientation - to participate fairly and fully in all areas of the Company's operations on an equal basis.

We are aware that our goals can only be achieved through the active participation and cooperation of all employees by collecting and sharing experiences and employee suggestions, with the aim of continuously improving our knowledge management practices. We expect every employee to take responsibility for maintaining and improving the Integrated Management System implemented within our company.

The Company's Top Management is committed to continuously improving the effectiveness of this system to ensure compliance with the requirements of ISO 9001 and ISO 22163 standards, and in the future, with those of ISO 14001 and ISO 45001.

We achieve the objectives of our Quality, Environmental, and Technical Safety Policy by implementing initiatives that foster innovation, taking into account dynamic market changes and increasingly stringent legal and regulatory requirements applicable to our products.

**TAPS' strategic Quality, Environmental, and Technical Safety Policy objectives include:**

- Building the Company's image and establishing its brand as a symbol of quality, while positioning the Company as a reliable business partner and a qualified provider of products and services;
- Building the Company's image as one of the most innovative and creative organisations on the market;
- Optimising production processes and manufacturing costs;
- Implementing measures to protect the environment and improve working conditions, including the prevention and reduction of environmental pollution;
- Minimising the lead time from design to production;
- Designing and manufacturing seats that meet customers' requirements and comply with applicable legal and regulatory requirements;
- Ensuring the highest possible level of safety for users of our products;
- Ensuring the technical safety of employees when operating machinery and using infrastructure;
- Preventing operational failures and reducing failure rates.

In line with its policy of developing the Company's knowledge and know-how, TAPS conducts research and development projects, the results of which are submitted for intellectual property protection in the form of patents, utility models, and industrial designs.

TAPS' Quality, Environmental, and Technical Safety Policy is communicated to all employees and relevant stakeholders, is publicly available at www.taps.com.pl, and is periodically reviewed to ensure it remains up to date.

**Train seats featuring a completely new design and innovative features will reflect the achievement of our objectives. This marks the beginning of a new chapter in which we will continue to work together to deliver innovative solutions to our customers.**

Łódź, 17.12.2025 r.

Maciej Roch Kowalski, CEO